



Alan Dransfield

[alanmdransfield@gmail.com](mailto:alanmdransfield@gmail.com)

Date  
23 May 2024

Post Office  
100 Wood Street  
London EC2V 9ER

Your Ref:

**Classification:**  
Public

Dear Alan Dransfield,

## Freedom of Information Request – FOI2024/00347

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 24 February, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**). We apologise for the delay in responding to your request.

In your email you have requested the information shown verbatim in bold below:

**"Please advise me how many times you have used section 14/1 in the last two years in ret to the Horizon Computer scandal"**

We can confirm that Post Office does hold the information you have requested.

In the last two years (30 April 2022 – 30 April 2024), Post Office applied section 14(1), (vexatious requests), a total of 4 times to FOIA requests that were either directly or indirectly related to the Horizon IT system.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk).

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

**Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at [www.postoffice.co.uk/privacy](http://www.postoffice.co.uk/privacy)**